

Policy Issues and Updates

<i>Pages</i>	<i>Issue Number</i>	<i>Date</i>
Whole Document – New	1	September 2023
Update to wording, updating the head of centre	2	September 2024

This Policy has been approved by the Senior leaders and Director.

The policy will be reviewed annually unless circumstances arise requiring an early review.

Approved: September 2024

Signature: 

Planned Review Date: August 2026

Whistleblowing Policy

1. Introduction

Chances Mentoring is committed to achieving the highest possible standards of service and the highest possible standards in public life within a culture of openness and accountability. Chances Mentoring encourages members of staff to use the procedure outlined in this protocol in order to raise concerns of internal malpractice, illegal acts or omissions without fear of harassment or victimisation. Chances Mentoring is aware that, more than not, it is a member of staff who first becomes aware of areas of potential malpractice in relation to the way in which work is carried out. This Protocol sets out the way in which such concerns can, and should, be raised by members of staff without fear of reprisal.

2. The Aim of this Protocol

This protocol aims to:

- provide an avenue for members of staff to raise concerns and receive feedback (where appropriate) on any action taken;
- allow members of staff to take matters further if they are dissatisfied with the response; and reassure members of staff that they will be protected from reprisals or victimisation for "whistleblowing" in good faith.

3. The Objectives of this Protocol

This Whistleblowing Protocol:

- demonstrates that Chances Mentoring are committed to ensuring their affairs are carried out ethically, honestly, and to high standards; is good employment practice,
- shows that Chances Mentoring have introduced a procedure to protect public safety and public money;
- will help develop a culture of openness, accountability and integrity-,
- will encourage staff to raise matters internally, making wider disclosures less likely;
- will contribute to the efficient running of the provision and the delivery of services;
- will help curb corruption, fraud and mismanagement; and
- will help uphold the reputation of Chances Mentoring and maintain public confidence.

The Scope of this Protocol

The expression 'whistleblowing' is commonly used to describe circumstances where an employee makes a disclosure of a kind referred to within the Public Interest Disclosure Act 1998 ('the Act'). The Act was effected in order to afford protection to employees who report acts or omissions which could be described as falling within the following definitions:-

- i. a criminal offence;
- ii. breach of a legal obligation;
- iii. a miscarriage of justice;
- iv. a danger to the health and safety of any individual;
- v. damage to the environment; or
- vi. Deliberately covering up information tending to show any of the above five matters.

In the event that a member of staff has concerns that something of this nature has occurred at work then the member of staff should disclose all relevant information in accordance with the reporting mechanisms described later in this protocol.

There may be times, however, when the matter needs to be handled in a different way. This Protocol is intended to cover concerns that fall outside the scope of other procedures for example:

- malpractice or ill treatment of a pupil by a member of staff; where a criminal offence has been committed, is being committed or is likely to be committed;
- suspected fraud;
- disregard for legislation, particularly in relation to health and safety at work;
- breach of standing financial instructions;
- showing improper conduct in matters related to appointment; or
- a breach of a Code of Conduct; and/or information on any of the above which has been, or is likely to be, concealed.

In the event that a member of staff has concerns that something of this nature has occurred at work then they should disclose all relevant information in accordance with the reporting mechanisms described later in this Protocol.

In making such disclosures the member of staff will only be afforded protection by the Act in the event, that any such disclosure is made:-

in good faith;

- i. if it is believed that the disclosure is substantially true; iii. if the Whistleblower has not acted maliciously; and /or iv. if the disclosure is not for personal gain.

Provided that the disclosure is of a kind described above and, additionally, it is made properly in accordance with those matters referred to at (i) to (iv), then the member of staff will be legally protected from suffering any detriment in relation to their employment as a result of having made that disclosure.

Confidentiality Chances Mentoring will do its best to protect the identity of a member of staff who decides to make a disclosure in accordance with this protocol and you do not want their name to be revealed. However, if a consequent investigation is initiated, it may be necessary to reveal the source of the complaint, and the Whistleblower may be asked to provide a relevant statement.

6. Designated Officer

Chances Mentoring have appointed a Designated Officer (Bethany Peak, Head of Centre) to be point of contact for concerns raised under the Whistleblowing Procedure. The Designated Officer should be impartial and capable of taking an independent view on the concern raised.

7. Anonymous Allegations Chances Mentoring encourages those making a disclosure to put their name to their allegation.

Concerns expressed anonymously are much less powerful but they may be considered at the discretion of the Designated Officer. In exercising the discretion, the factors to be taken into account may include:

- the seriousness of the issues raised;
- the credibility of the concern; and
- the likelihood of confirming the allegation from attributable sources.

Allegations which do not appear to be motivated by personal animosity and which, if true, would have serious implications for Chances Mentoring, are more likely to be considered, despite the fact that they have been made anonymously.

8. Untrue Allegations

If a member of staff makes an allegation, which is made in good faith, but is not confirmed by the investigation, no action shall be taken against the Whistleblower. If, however, the allegation is considered to have been made either maliciously or vexatiously then disciplinary action may be taken.

9. How to Raise a Concern

9.1 First Step

A member of staff with a concern should usually raise these with his/her immediate line manager first. The matter is to be referred to the Designated Officer.

If the Director is involved the matter should be raised with the education provider or an impartial 3rd party.

9.2 Confirmation of Concerns

Concerns should be confirmed in writing setting out the background and history of the concern, giving names, dates and places where possible, and the reason for concern.

Members of staff who do not initially feel able to put their concerns in writing should meet the Director.

Advice and guidance on how matters of concern may be pursued can be obtained from Children's Services Human Resources or from trade unions or professional associations who may raise a matter on behalf of the member of staff.

Trade union or professional association representatives will themselves have the protection given to complainants under the procedure, provided that they act in accordance with the procedure with regard to the information so disclosed.

9.3 Chances Mentoring Initial Response

The Head of Centre, if requested, will arrange an initial interview. At this stage, the Whistleblower will be reassured that he/she will be protected from possible victimisation, and will be asked if he/she wants to make a written or verbal statement. In either case, the Head of Centre will then write a brief summary of the interview, which will be agreed by both parties. As far as possible, the confidentiality of the Whistleblower will be protected, however this cannot be guaranteed.

The Investigation

In order to protect individuals and the Head of Centre, initial enquiries will be made to decide whether an investigation is appropriate and, if so, what form it should take. Concerns or allegations which fall within the scope of specific procedures (for example, child protection or discrimination issues) will normally be referred for consideration under those procedures. It may be necessary for an investigation to take place in strict confidence (with the employee under investigation not being informed until necessary). If it is necessary to suspend a member of staff while the investigation takes place the procedure in the Disciplinary Policy will be used. Some concerns may be resolved by agreed action without the need for investigation, others may have to be referred to the Police, an external audit or form the subject of an independent inquiry.

The Head of Centre recognises the contribution that trade unions can make to any Inquiry and agrees to consult, where appropriate, with the recognised trade union/s about the issues, such as the scope of any inquiry and the implementation of the recommendations of the inquiry

The Head of Centre will endeavour to:

- confirm receipt in writing (within five working days) of a concern being received, acknowledging that the concern has been received-, and
- write (within ten working days) indicating how he/she proposes to deal with the matter, where possible giving an estimate of how long it will take to provide a response, detailing whether any initial enquiries have been made, and whether further investigations will take place, and if not, why not.

The matters raised may:-

- be disposed of without further action;
- be investigated internally;
- be referred to the Police;
- be referred to an External Auditor; and/or
- form the subject of an independent inquiry.

In order to protect individuals and the Head of Centre, initial enquiries will be made to decide whether an investigation is appropriate and, if so, what form it should take.

10. How The Head of Centre Will Respond

Following the Investigation the Head of Centre will (subject to legal constraints) inform the Whistleblower of the result of the investigation. (This will not include details of any disciplinary action, which will remain confidential to the individual concerned).

If the investigation shows there is a case to be answered, the Disciplinary or Capability Procedure may be used.

Disciplinary action will be taken against the Whistleblower where a false allegation is made maliciously.

11. Records

A note of the concern raised, how it was resolved and copies of any records associated with the investigation will be stored confidentially for at least 12 months following resolution.

12. Further Recourse

This protocol is intended to provide members of staff with a way in which to raise concerns within the Governing Body. If the Whistleblower is not satisfied with the outcome of the investigation, the Whistleblower may make a disclosure to a prescribed person, such as the Health and Safety Executive, Audit Commission, the Environmental Agency, OFTEL, OFFER, OFWAT, OFGAS, Rail Regulator, FSA, Serious Fraud Agency, Inland Revenue, Customs and Excise, DTI, Office of Fair Trading, Trade Union Certification Officer, Charity Commissioners, Data Protection Registrar, the local Council or Public Concern at Work, notwithstanding the result of the investigation.

If the Whistleblower chooses to take the matter outside the school, the Whistleblower will need to ensure that he/she will not disclose confidential information; in this regard the Whistleblower should first check with the Head of Centre.

13. Responsible Officer

The Head of Centre has overall responsibility for the maintenance and operation of this protocol. The Head of Centre will maintain a record of concerns raised, and the outcomes (in a way which does not endanger confidentiality).

14. The Law

This policy and procedure has been written to take account of the Public Interest Disclosure Act 1998, which protects workers making disclosures about certain matters of concern, where those disclosures are made in accordance with the Act's provisions. The Act is incorporated into the Employment Rights Act 1996, which protects employees who take action over, or raise concerns about, health and safety at work.